

Ms. Marlene H. Dortch
Secretary Federal Communications Commission
445 12th Street, SW
Portals II, Room TW-A325
Washington, DC 20554

Re: Improving 9-1-1 Reliability, PS Docket No. 13-75

Dear Ms. Dortch:

April 10, 2013

On April 8, 2013, Barbara Kemp, Partner of Assure911.net, LLC, and I met with Dr. Henning Schulzrinne, Chief Technical Officer, Office of Strategic Planning, Tim May, Nikki McGinnis, David Siehl, Eric Olsen, Dana Zelman, and John Healy, of the Policy Division of the Public Safety and Homeland Security Bureau regarding the Reliability of 9-1-1 Service.

We discussed that it is our intention to formally provide detailed comments to the Notice of Proposed Rulemaking, FCC 13-33, adopted March 20, 2013 (Notice), and spoke in general terms about the questions posed and ideas considered in the Notice. We exchanged thoughts related to processes and practices that may be in use or can be considered by industry for improving reliability of 9-1-1 service. We had discussion on the importance of having sound network infrastructure. We briefly discussed carrier access, diversity, PSAP notification and communications, and end to end monitoring the network in a proactive fashion.

Dr. Schulzrinne clarified his interests and we exchanged ideas on how the industry may determine the level of diversity in 9-1-1 networks, capture violations of diversity as the networks evolve, and maintain situational awareness during major events, whether they are driven by demand or other events.

We discussed in particular item 73, on page 30 of the Notice, in which questions are raised about bringing new technology to the regulatory reporting process. We gave our opinion that such technology can be leveraged to streamline reporting, so that it is integrated into existing reporting systems in an adequate, accurate, and up to date fashion.

Please contact me if you have any questions.

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Sincerely,

/s/

David Staub
Managing Partner
Assure911.net, LLC